



## Koka Booth Amphitheatre – ADA Information

### Making Your Visit Special

Koka Booth Amphitheatre is committed to providing a welcoming and enjoyable experience for all guests. We strive to ensure we are fully prepared to meet your accessibility needs.

Please note: **The North Carolina Chinese Lantern Festival is a WALK-THROUGH experience.**

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### Wheelchairs & Mobility Devices

The venue **does not** provide wheelchairs or mobility devices for guest use.

Guests are welcome to bring their own wheelchairs, power wheelchairs, seated mobility devices, and other accessibility or mobility tools. These devices are permitted throughout the venue for patrons with accessible needs. The festival path is a solid surface so mobility devices will have a smooth surface to navigate.

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### Accessible Parking

Accessible parking is available across from the Box Office and Main Gate on a **first-come, first-served** basis for guests with valid accessible parking credentials.

If designated spaces are full upon arrival, parking attendants will direct you to the best available alternative.

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### Service Animals

Pets are not permitted at events unless otherwise specified on the event page.

- Trained **service animals** are welcome in the amphitheatre and must remain with their handler and be properly restrained at all times.
  - If a service animal interferes with other guests, staff may take corrective action, including removing the service animal from the venue if necessary.
  - **Emotional support animals, comfort animals, and therapy dogs are not considered service animals under the 2010 ADA Guidelines and are not permitted.**
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### Venue Entry & Exits

- The **Main Gate** is the only entry gate open for The North Carolina Chinese Lantern Festival and is fully accessible.
  - Upon completion of your visit, please exit through **Gate 5 near the Cobblestone Courtyard**.
  - All walkways from the gate throughout the festival are paved.
  - Ramps are available at the **Lowes Foods Front Porch** to access the Lawn and Gold Circle areas where performances take place.
  - Nightly Stage performances are scheduled for 5:30pm, for Twilight Session and 6:30pm, 7:30pm & 8:30pm for the Evening Session.
    - **PLEASE NOTE:** *Performances are included in the ticket price; however, performances may be cancelled due to weather or unforeseen circumstances for the safety of the performers. If a performance or performances are cancelled, there will be no refund or compensation given.*
    - **Performances on Christmas eve will take place at 6:30pm & 7:30pm only.**
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### Sensory Bags

In partnership with **KultureCity**, sensory bags are available for guests who may feel overwhelmed by the environment. These bags include:

- Noise-canceling headphones (provided by Puro Sound Labs)
- Fidget tools
- Verbal cue cards

- Weighted lap pads
- Strobe glasses

Sensory bags may be requested at **Guest Services**, located on the Lowes Foods Front Porch.

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### **Additional Resources**

- **Venue Map:** Below you will find a larger version of our Site Map for easy navigation.
- **Digital Flipbook:** Review our [Digital Program Guide](#) to prepare for your experience.

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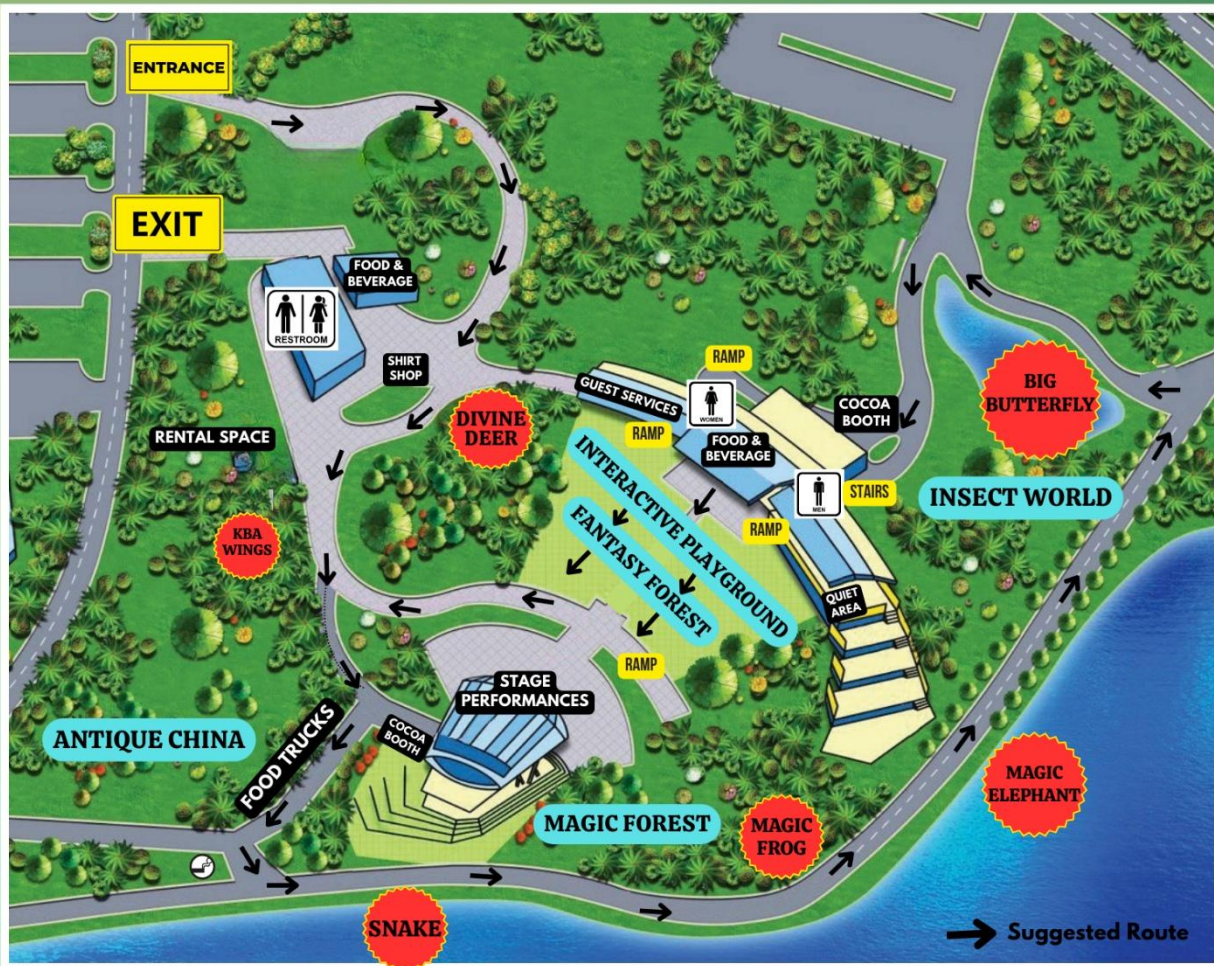
If you have any additional questions or need further assistance, please contact us at [info@boothamp.com](mailto:info@boothamp.com).

We look forward to welcoming you and hope you enjoy this truly unique experience!

— **The Koka Booth Amphitheatre Team**



# SITE MAP



**TAG US IN YOUR PICS!**

